

Care Team: Terms of use

To keep everyone safe it is important that there are clear boundaries as to how everyone involved behaves. These boundaries are for the benefit of yourself, the Care Team member (CTM) and the wider church community. If it is considered that you have breached these 'Terms of Use' then we reserve the right to cancel future sessions and deny access to this in ministry in the future.

Confidentiality

The contents of your meetings with the Care Team are confidential. The CTM you are meeting with will have regular supervision with another team member. They will primarily be focussing on the approach your CTM is taking though they may also discuss some aspects of the issue you are addressing.

If at any point there is a concern for your safety, or the safety of someone else, then we reserve the right to contact the relevant people and services as outlined in our safeguarding policies. You can access these policies [here](#).

Data Protection

The data that you provide will be kept for the duration of your engagement with the Care Team. It will be used exclusively for the purposes of arranging meetings and matching you with an appropriate CTM.

Before

Both the Care Team member and the person requesting to access this church ministry must be happy to meet with each other. You will be offered a CTM and if you decline this offer you will be offered one more CTM. If you decline this second offer then we reserve the right to offer no more CTMs.

During

While you're engaged in this ministry it is important that you and your CTM respect each other's time. With this in mind, if you cancel 2 sessions or miss one with no prior warning then we reserve the right to suspend access to this ministry.

Contact in between your session is at the discretion of the CTM. If you had no prior relationship with them, then they will not approach you at St Andrew's church services or events.

After

After you've finished your 6, or fewer, meetings with the CTM they will no longer meet with you or provide you with ongoing pastoral support. They will instead signpost you to other services or ministries that will be able to continue supporting you.

After a break of at least 6 months you can apply again to access this ministry.

standrewsclubmoor.com/care-team